

13. Please describe what happened (In response to Question 12. “Did your agency’s employees experience any effects because of miscalculations in payroll, such as increased interest payments or late mortgage payments?”):

1. Duplicated payment of 52 employee's with their longevity payment in March 09 resulted in an overpayment in FITW. Factoring in their repayment resulted in their loss of net pay in the hundreds of dollars for several employees.
2. Due to Sick Leave Bank error, no SLB payment made. Employee had already paid bills. We (Agency HR) were responsible for contacting creditors to make explanation.
3. Employee's leave did not calculate correctly which resulted in her not getting a full check and so she did not have enough money to pay the rent.
4. Overdrafts at the banks which caused penalties.
5. An employee got no paycheck at all, due to his whole check being sent to his 401k. He had only signed up for \$40 per month. Benefits/Payroll were not interested in helping us to get a check to him. He could not pay his mortgage or provide for his children.
6. Employees were charged overdrafts on accounts during the initial direct deposit, this appears to be a bank error and not an Edison problem.
7. One employee had debts turned over to a collection agency.
8. upon implementation bankruptcy's were not being held out of paycheck nor were payments made to the courts so they were charged penalties